



Questionnaire Topics

Dispatch Software

- Current CAD vendor & software version _____
- Is the CAD software scheduled for upgrade or replacement? **Y/N**
- If YES, please indicate:
 - Approximately when the upgrade would occur (month/year) _____
 - If already selected, CAD vendor & software version _____

Map Display Data

- Does your CAD software have map display capability? **Y/N/unknown**
 - If YES, are you using the map display capabilities in your dispatch center? **Y/N**
 - If YES,
 - Can you display Wireless Phase II location data (e.g. handset location-lat/long) on the map? **Y/N**
 - Are any of these NYS Office of Cyber Security data sets used on the map (check all that apply):
 - NYS Streets
 - NYS Address Points
 - NYS Orthoimagery
 - NYS Civil Boundaries
 - What other data sets are used on the map (check all that apply):
 - County Street Centerline file
 - County Address Points
 - Building footprints
 - Emergency Service Zones (e.g. fire, police, EMS)
 - Other orthoimagery
 - Pictometry obliques
- If your county has County Address Points,
 - Where are they placed:
 - Rooftop
 - Primary entry point of building
 - Driveway street entrance
 - Other street location
 - Parcel centroid
 - How many points are there? _____
 - Does this number include subaddresses (i.e. apartment, suite, mobile home lot #, etc.) **Y/N** And if so, how many of these points are subaddresses? _____
 - Did you use a contractor to build the Address Points? **Y/N**
 - If YES, who was the contractor? _____ Cost for data build \$ _____

Addresses and Data Maintenance

- How many addresses are in your County 911 Local Exchange Carrier (LEC) subscriber database? _____
- Who is responsible for maintaining address ranges for your MSAG (e.g. 911, County RPTS)? _____
- Who notifies them of a new address or a missing address in the MSAG and how? (e.g. Verizon - email, local assessors - emailed MSAG form, County RPTS - email, 911 dispatch - 911 discrepancy form, etc.) _____
- How successful is this process for obtaining address updates in a timely manner? **Very Good** **Poor**
- Please comment on what works well and what does not in this process: _____

Data Sharing

- How many PSAPs exist in the County? _____
- If more than one PSAP exists, who is responsible for maintaining the address data:
 - One PSAP is primary and maintains all of the address data
 - Each maintains address data for their PSAP and shares their data with the other PSAPs
 - Each maintains address data for their PSAP but does not share their data with the other PSAPs
 - Other (please explain): _____

Follow Up Preferences

- Would you prefer us to follow up by conference call or schedule an onsite visit? **Conference call / Onsite visit**
- If onsite (understanding OCS' limited time), when? **As soon as possible / Before requesting data / As OCS' schedule allows**