# Sign-In Prompt for Server Connection in ArcGIS Pro

## Affected Services:

All

## Issue:

In ArcGIS Pro, when adding a new ArcGIS Server Connection in ArcGIS Catalog pane, an “ArcGIS Sign In” window appears prompting the user to enter credentials.

## Solution:

To access only public services on NYS GeoHub, simply close out the sign-in window when prompted. This prompt is working as designed by the software developer, Esri. The intent is to provide users with the opportunity to sign into the portal and view any non-public services that may be present.
Alternatively, users can add services via a new Portal Connection through the Portals / Manage Portals window. In this case, connect using the Portal URL, e.g. https://nysgeohub.ny.gov/ext, rather than the underlying services URL, e.g. https://nysgeohub.ny.gov/arcgis/rest/services). This will not trigger a sign-in window. Then, within the Catalog pane under the Portal tab, users can search for layers by name and filter by type (Feature Service, Map Service, OGC Layers (WMS/WFS), etc.). This is Esri’s recommended workflow for accessing web services on an ArcGIS Portal.